

## **PRIVACY STATEMENT**

Upperstay, located at Ambachtstraat 20 7622AP Borne, is responsible for the processing of personal data as stated in the privacy statement.

### **General data that we process on the website**

- Location data
- Visitor behavior on our website
- Internet browser and device type
- Contact form data

Upperstay only processes personal data from you when you use our services and because you have provided this information to us.

### **Your personal data that we process:**

- First and last name
- Address data
- Telephone number
- E-mail address

### **Minors**

We do not intend to collect data from persons under 18 years of age. We encourage parents to be involved in the online activities of their children, to prevent data about children being collected without parental consent. If you are convinced that we have collected personal data from a minor without this permission, please contact us and we will delete this information.

### **Purpose of the personal data we process**

Upperstay processes your personal data for the following purposes:

- We can call or e-mail you in order to carry out our services
- To deliver and invoice goods and services to you
- Upperstay analyzes your behavior on the website in order to improve the website
- Upperstay also processes personal data if we are legally obliged to do so

### **How long we store personal data**

Upperstay does not store your personal data for longer than is strictly necessary to realize the purposes for which your data is collected. We keep all your data as long as you are a customer with us.

### **Cookies, or similar techniques, that we use**

Upperstay uses only technical, functional coanalytic cookies that do not infringe your privacy. The cookies we use ensure that the website works properly and remember, for example, your preferred settings. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore.

**View, modify or delete data**

You have the right to view, correct or delete your personal data. You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to [info@upperstay.com](mailto:info@upperstay.com)

**How we secure personal data**

Upperstay takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of abuse, please contact us at [info@upperstay.com](mailto:info@upperstay.com). Upperstay has taken the following measures to protect your personal data:

Certifications: [SSL on website and email traffic]

Backups and updates: [Backup 3 monthly, Updates weekly]

Account restriction: [max 2 people with access, no sub processors]

Hosting: [24/7 Managed Hosting]

Security connections: [SSL encryption on website and email traffic]

Software: [Antivirus, Firewall and Malware Scan on website and hosting]

Google: [Search Console]

**Upperstay**

<https://www.upperstay.com>

[info@upperstay.com](mailto:info@upperstay.com)

+31620068779